

·~· HERITAGE LINE ·~·

REFINED WATERWAY VOYAGES

CRUISE INCLUSIONS & BENEFITS

ALL CRUISE DESTINATIONS

Update: 08 September 2026



INCLUSIONS & EXCLUSIONS

ALL CRUISE DESTINATIONS

AVAILABLE CRUISES

Currently available cruises (itineraries) operated in a cruise destination with designated ships

CRUISE DESTINATION	ITINERARIES	SHIP
LOWER MEKONG [Vietnam & Cambodia]	7 Nights Siem Reap - Saigon [vice versa] 4 Nights Siem Reap - Phnom Penh [vice versa] 3 Nights Phnom Penh - Saigon [vice versa]	The Jahan Jayavarman
UPPER MEKONG [Laos]	9 Nights Vientiane - Huay Xai 7 Nights Huay Xai - Vientiane 3 Nights Huay Xai - Luang Prabang [vice versa]	Anouvong
BAI TU LONG BAY [Vietnam]	2 Nights Circuit	Violet
LAN HA BAY [Vietnam]	2 Nights Circuit 1 Night Circuit	Ylang Ginger
AYEYARWADY & CHINDWIN [Myanmar - Not Operating]	4-, 3-, or 2-Nights Bagan - Mandalay [vice versa] 7 Nights Mandalay - 2nd Defile - Mandalay 11 Nights Mandalay - Homalin - Bagan	Anawrahta

CRUISE INCLUSIONS & EXCLUSIONS

Below inclusions & exclusions apply on the above listed itinerary in a cruise destination, no matter the ship.

	LOWER MEKONG & UPPER MEKONG AYEYARWADY & CHINDWIN	BAI TU LONG & LAN HA BAY
INCLUSIONS	Accommodation; Group shore-excursions & entrance fees; Optional culinary excursion (Lower Mekong cruises and for sailings with the ship 'Jayavarman' only); Group transfers to and from the ship ¹ ; Sightseeing and transfers during the cruise; English speaking tour guiding on-and offshore; Entertainment/activities during the cruise as mentioned in the program; Meals as mentioned in the program; Welcome drink, Brewed coffee, Tea and Mineral water; Additional complimentary beverage package ² ; Passenger liability insurance; Internet on the ship (subject to cellular network signal); Complimentary usage of ship facilities (exclusive of spa treatments); River pilots; Fuel; Taxes.	Accommodation; Group shore-excursions, sight-seeing and transfers during the cruise; English speaking tour guiding on-and offshore; entertainment/activities during the cruise as stated in the program; Meals as mentioned in the program; Welcome drink, brewed coffee, tea and mineral water; Meals as mentioned in the program; Passenger liability insurance; Internet on the ship (subject to cellular network signal); Complimentary usage of ship facilities (exclusive of spa treatments); Port or anchorage fees; Taxes.
EXCLUSIONS	Crew and guide gratuities; Visa fees; Private transfers; Personal expenses; Other beverages ² than those stated under inclusions; Port fees ³ ; Medical services; Spa treatments; Optional cycling excursion (Lower Mekong cruises only); Any other services or items not listed under inclusions.	Admission (entrance) fee ⁴ for Bai Tu Long Bay or Lan Ha Bay; Crew and guide gratuities; Visa fees; Shuttle bus or private transfers; Personal expenses; Other beverages than those stated under inclusions; Medical services; Spa treatments; All other services or items not listed under inclusions.

¹ Group Transfer Inclusions: On the Lower Mekong transfer are included between Saigon - Ship (or vv), Siem Reap - Ship (or vv). On the Upper Mekong transfer are included between ship and Vientiane (vv). Please read more detailed in our [Embarkation Guide](#).

² The complimentary beverage package for Lower Mekong cruise bookings (The Jahan and Jayavarman) includes soft drinks, bottled juices, tea, brewed and barista coffee at all times. Local beer and house wine (by glass) during lunch and dinner times only. The complimentary beverage package for Upper Mekong cruise bookings (Anouvong) includes soft drinks, bottled juices, tea, brewed and barista coffee at all times.

³ Please see current port fees in our [Terms & Conditions](#).

⁴ Admission (entrance fee) for any Bai Tu Long or Lan Ha Bay cruises are not included and apply as mandatory surcharge. ([Terms & Conditions](#))

For cruise & travel packages : Please refer to inclusions, exclusions and benefits stated on each individual package.



CRUISE BENEFITS

LOWER MEKONG

COMPLIMENTARY CRUISE BENEFITS

Benefits apply per cabin type

THE JAHAN	SUPERIOR	DELUXE	SIGNATURE SUITE	NOBLE SUITE
Turn Down Gift, Afternoon Tea, Balcony Breakfast	●	●	●	●
Refillable Water Bottles (01 bottle per person)	●	●	●	●
01 Cruise Photo Album (USB)	●	●	●	●
01 Small Cooking Booklet	●	●	●	●
Welcome Fruit Basket & Flowers	-	●	●	●
04 Espresso Capsules (daily, per cabin)	●	●	●	●
Complimentary Laundry Service	-	-	-	●
Complimentary Mini Bar (replenished daily)	-	-	-	●
Sparkling Wine or Similar (01 bottle)	-	-	●	●
Dedicated Butler Service	-	-	-	●
Private Candlelight Dinner (at observatory lounge)	-	-	-	●
In-Suite Dining (on request)	-	-	●	●
01 Reflexology Treatment (45 minutes per person)	-	-	●	-
01 Spa Treatment (60 minutes per person)	-	-	-	●

● All itineraries

JAYAVARMAN	SUPERIOR	DELUXE	SIGNATURE SUITE
Turn Down Gift, Afternoon Tea, Balcony Breakfast	●	●	●
Refillable Water Bottles (01 bottle per person)	●	●	●
01 Cruise Photo Album (USB)	●	●	●
01 Small Cooking Booklet	●	●	●
Welcome Fruit Basket & Flowers	-	●	●
04 Espresso Capsules (daily, per cabin)	-	-	●
Complimentary Laundry Service	-	-	●
Complimentary Mini Bar (replenished daily)	-	-	○
Sparkling Wine or Similar (01 bottle)	-	-	●
Dedicated Butler Service	-	-	●
One Spa Treatment (60 minute per person)	-	-	●

● All itineraries

○ 7-Night itinerary only

Benefits apply as stated on the website at the time of boarding.
Complimentary room benefits are subject to the itinerary and booked room category.
Heritage Line reserves the right to change complimentary benefits without prior notice (applicable for existing & new bookings).



CRUISE BENEFITS

UPPER MEKONG

COMPLIMENTARY CRUISE BENEFITS

Benefits apply per cabin type

ANOUVONG	DELUXE	DELUXE EXECUTIVE	SIGNATURE SUITE
Welcome Fruit Basket, Turn Down Gift	●	●	●
Refillable Water Bottles (01 bottle per person)	●	●	●
01 Cruise Photo Album (USB)	●	●	●
Welcome Flower Bouquet	-	●	●
01 Private Afternoon Tea (in-room)	-	-	●
In-Suite Dining (On Request)	-	-	●
Laundry Service (4 Items daily, per person)	-	-	●
Complimentary Mini Bar (replenished daily)	-	-	●
Sparkling Wine or Similar (01 bottle)	-	-	●
Dedicated Room Service	-	-	●
Reflexology Treatment (30 minutes per person)	-	-	●
Spa Treatment (60 minutes per person)	-	-	○

● All itineraries ○ 7 & 9-Night itineraries only

Benefits apply as stated on the website at the time of boarding.
Complimentary room benefits are subject to the itinerary and booked room category.
Heritage Line reserves the right to change complimentary benefits without prior notice (applicable for existing & new bookings).



CRUISE BENEFITS

BAI TU LONG BAY & LAN HA BAY

COMPLIMENTARY CRUISE BENEFITS

Benefits apply per cabin type

YLANG [LAN HA BAY]	SIGNATURE SUITE	REGENCY SUITE
Welcome Drink, Fruit Basket, Flower Bouquet	•	•
Turn Down Gift	•	•
In-Suite Dining (upon request)	•	•
01 Aromatherapy Bath (in-room)	•	•
Reflexology or Neck & Shoulder Massage (30 minutes per person)	•	•
Sparkling Wine or Similar (01 bottle)	-	•
Dedicated Room Service (on request)	-	•
Daily Freshly Pressed Juice (one carafe)	-	•
01 Private Afternoon Tea (in-room)	-	•

• All itineraries

GINGER [LAN HA BAY]	JUNIOR SUITE	SIGNATURE SUITE	REGENT SUITE
Welcome Drink, Fruit Basket, Flower Bouquet	•	•	•
Turn Down Gift	-	•	•
In-Suite Dining (on request)	•	•	•
Sparkling Wine or Similar (01 bottle)	-	-	•
Dedicated Room Service (on request)	-	-	•
Reflexology or Neck & Shoulder Massage (30 min. per person)	-	-	•

• All itineraries

VIOLET [BAI TU LONG BAY]	JUNIOR SUITE	IMPERIAL SUITE
Welcome Drink, Fruit Basket, Flower Bouquet	•	•
Turn Down Gift	-	•
In-Suite Dining (on request)	•	•
In-Suite or Balcony Breakfast (on request)	•	•
Sparkling Wine or Similar (01 bottle)	-	•
Reflexology or Neck & Shoulder Massage (30 minutes per person)	-	•
Dedicated Room Service (on request)	•	•

• All itineraries

Benefits apply as stated on the website at the time of boarding.
Complimentary room benefits are subject to the itinerary and booked room category.
Heritage Line reserves the right to change complimentary benefits without prior notice (applicable for existing & new bookings).