HERITAGE LINE

REFINED WATERWAY VOYAGES

CRUISE INCLUSIONS & BENEFITS

ALL CRUISE DESTINATIONS

Update: 16 October 2026

INCLUSIONS & EXCLUSIONS

ALL CRUISE DESTINATIONS

AVAILABLE CRUISES

Currently available cruises (itineraries) operated in a cruise destination with designated ships

CRUISE DESTINATION	ITINERARIES	SHIP
LOWER MEKONG [Vietnam & Cambodia]	7 Nights | Siem Reap - Saigon [vice versa] 4 Nights | Siem Reap - Phnom Penh [vice versa] 3 Nights | Phnom Penh - Saigon [vice versa]	The Jahan Jayavarman
UPPER MEKONG [Laos]	9 Nights | Vientiane - Huay Xai 7 Nights | Huay Xai - Vientiane 3 Nights | Huay Xai - Luang Prabang [vice versa]	Anouvong
BAI TU LONG BAY [Vietnam]	2 Nights | Circuit	Violet
LAN HA BAY [Vietnam]	2 Nights | Circuit 1 Night | Circuit	Ylang Ginger
AYEYARWADY & CHINDWIN [Myanmar - Not Operating]	4-, 3-, or 2-Nights I Bagan - Mandalay [vice versa] 7 Nights I Mandalay - 2nd Defile - Mandalay 11 Nights I Mandalay - Homalin - Bagan	Anawrahta

CRUISE INCLUSIONS & EXCLUSIONS

Below inclusions & exclusions apply on the above listed itinerary in a cruise destination, no matter the ship.

	INCLUSIONS	EXCLUSIONS
LOWER MEKONG AYEYARWADY & CHINDWIN	Accommodation; Daily (group) shore-excursions & entrance fees; Optional culinary excursion ('Jayavarman' only); Sightseeing and transfers during the cruise; Group transfers from/to Heritage Line's meeting point to/from the ship [2]; English speaking tour guiding on-and offshore; Entertainment/activities during the cruise as mentioned in the program; Meals as mentioned in the program; Welcome drink, mineral water; Complimentary beverage package includes soft drinks, bottled juices, tea, brewed and barista coffee at all times, local beer and house wine (by glass) during lunch and dinner times only; Passenger liability insurance; Internet on the ship (subject to cellular network signal); Complimentary usage of ship facilities (exclusive of spa treatments); River pilots; Fuel; Taxes.	Crew and guide gratuities; Visa fees; Private transfers; Personal expenses; Other beverages than those stated under inclusions; Port fees[1]; Medical services; Spa treatments; Optional cycling excursions; Any other services or items not listed under inclusions.
UPPER MEKONG	Accommodation; Daily (group) shore-excursions & entrance fees; Sightseeing and transfers during the cruise; Group transfers between ship mooring location - Vientiane City vice versa [7- & 9-Nights Itineraries only][2]; English speaking tour guiding on-and offshore; Entertainment/activities during the cruise as mentioned in the program; Meals as mentioned in the program; **Beverages (for cruise check-in dates through 31.12.2027):** Welcome drink, brewed & barista coffee, tea, mineral water, soft drinks, juices (excl. freshly pressed) at all times // **Beverage (cruises with check-in date from 01.01.2028)**: Welcome drink, brewed & barista coffee, tea, mineral water, soft drinks, juices (excl. freshly pressed) at all times, local beer and house wine (by glass) during lunch and dinner only; Passenger liability insurance; Internet on the ship (subject to cellular network signal); Complimentary usage of ship facilities (exclusive of spa treatments); Port or anchorage fees; River pilots; Fuel; Taxes.	Crew and guide gratuities; Visa fees; Private transfers; Other group transfers from/to the ship than those stated under inclusions; Personal expenses; Other beverages than those stated under inclusions; Medical services; Spa treatments; Any other services or items not listed under inclusions.
BAI TU LONG & LAN HA BAY	Accommodation; Daily (group) shore-excursions; Sight-seeing and transfers during the cruise; English speaking tour guiding on-and offshore; Entertainment/activities during the cruise as stated in the program; Meals as mentioned in the program; Welcome drink, brewed coffee, tea and mineral water; Meals as mentioned in the program; Passenger liability insurance; Internet on the ship (subject to cellular network signal); Complimentary usage of ship facilities (exclusive of spa treatments); Port or anchorage fees; Fuel; Taxes.	Admission (entrance) fee[1] for Bai Tu Long Bay or Lan Ha Bay; Crew and guide gratuities; Visa fees; Shuttle bus or private transfers; Personal expenses; Other beverages than those stated under inclusions; Medical services; Spa treatments; Any other services or items not listed under inclusions.

[1] Please note that port & admission fees are not included. Please refer to our Terms & Conditions (§7.1).

[2] For detailed transfer information, please check our Embarkation Guide.

For cruise & travel packages : Please refer to inclusions, exclusions and benefits stated on each individual package.

CRUISE BENEFITS

LOWER MEKONG

COMPLIMENTARY CRUISE BENEFITS

Benefits apply per cabin type

THE JAHAN	SUPERIOR	DELUXE	SIGNATURE SUITE	NOBLE SUITE
Turn Down Gift, Afternoon Tea, Balcony Breakfast	•	•	•	•
Refillable Water Bottles (01 bottle per person)	•	•	•	•
01 Cruise Photo Album (USB)	•	•	•	•
01 Small Cooking Booklet	•	•	•	•
Welcome Fruit Basket & Flowers	-	•	•	•
04 Espresso Capsules (daily, per cabin)	•	•	•	•
Complimentary Laundry Service	-	-	-	•
Complimentary Mini Bar (replenished daily)	-	-	-	•
Sparkling Wine or Similar (01 bottle)	-	-	•	•
Dedicated Butler Service	-	-	-	•
Private Candlelight Dinner (at observatory lounge)	-	-	-	•
In-Suite Dining (on request)	-	-	•	•
01 Reflexology Treatment (45 minutes per person)	-	-	•	-
01 Spa Treatment (60 minutes per person)	-	-	-	•

• All itineraries

JAYAVARMAN	SUPERIOR	DELUXE	SIGNATURE SUITE
Turn Down Gift, Afternoon Tea, Balcony Breakfast	•	•	•
Refillable Water Bottles (01 bottle per person)	•	•	•
01 Cruise Photo Album (USB)	•	•	•
01 Small Cooking Booklet	•	•	•
Welcome Fruit Basket & Flowers	-	•	•
04 Espresso Capsules (daily, per cabin)	-	-	•
Complimentary Laundry Service	-	-	•
Complimentary Mini Bar (replenished daily)	-	-	○
Sparkling Wine or Similar (01 bottle)	-	-	•
Dedicated Butler Service	-	-	•
One Spa Treatment (60 minute per person)	-	-	•

• All itineraries ○ 7-Night itinerary only

Benefits apply as stated on the website at the time of boarding.
Complimentary room benefits are subject to the itinerary and booked room category.
Heritage Line reserves the right to change complimentary benefits without prior notice (applicable for existing & new bookings).

CRUISE BENEFITS

UPPER MEKONG

COMPLIMENTARY CRUISE BENEFITS

Benefits apply per cabin type

ANOUVONG	DELUXE	DELUXE EXECUTIVE	SIGNATURE SUITE
Welcome Fruit Basket, Turn Down Gift	●	●	●
Refillable Water Bottles (01 bottle per person)	●	●	●
01 Cruise Photo Album (USB)	●	●	●
Welcome Flower Bouquet	-	●	●
01 Private Afternoon Tea (in-room)	-	-	●
In-Suite Dining (On Request)	-	-	●
Laundry Service (4 Items daily, per person)	-	-	●
Complimentary Mini Bar (replenished daily)	-	-	●
Sparkling Wine or Similar (01 bottle)	-	-	●
Dedicated Room Service	-	-	●
Reflexology Treatment (30 minutes per person)	-	-	●
Spa Treatment (60 minutes per person)	-	-	○

● All itineraries ○ 7 & 9-Night itineraries only

Benefits apply as stated on the website at the time of boarding.
Complimentary room benefits are subject to the itinerary and booked room category.
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COMPLIMENTARY CRUISE BENEFITS

Benefits apply per cabin type

YLANG [LAN HA BAY]	SIGNATURE SUITE	REGENCY SUITE
Welcome Drink, Fruit Basket, Flower Bouquet	•	•
Turn Down Gift	•	•
In-Suite Dining (upon request)	•	•
01 Aromatherapy Bath (in-room)	•	•
Reflexology or Neck & Shoulder Massage (30 minutes per person)	•	•
Sparkling Wine or Similar (01 bottle)	-	•
Dedicated Room Service (on request)	-	•
Daily Freshly Pressed Juice (one carafe)	-	•
01 Private Afternoon Tea (in-room)	-	•

• All itineraries

GINGER [LAN HA BAY]	JUNIOR SUITE	SIGNATURE SUITE	REGENT SUITE
Welcome Drink, Fruit Basket, Flower Bouquet	•	•	•
Turn Down Gift	-	•	•
In-Suite Dining (on request)	•	•	•
Sparkling Wine or Similar (01 bottle)	-	-	•
Dedicated Room Service (on request)	-	-	•
Reflexology or Neck & Shoulder Massage (30 min. per person)	-	-	•

• All itineraries

VIOLET [BAI TU LONG BAY]	JUNIOR SUITE	IMPERIAL SUITE
Welcome Drink, Fruit Basket, Flower Bouquet	•	•
Turn Down Gift	-	•
In-Suite Dining (on request)	•	•
In-Suite or Balcony Breakfast (on request)	•	•
Sparkling Wine or Similar (01 bottle)	-	•
Reflexology or Neck & Shoulder Massage (30 minutes per person)	-	•
Dedicated Room Service (on request)	•	•

• All itineraries

Benefits apply as stated on the website at the time of boarding.
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